

Nice

MyNice

Pro

EN - Instructions and warnings for installation and use

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1 INTRODUCTION

The “**MyNice Pro**” application can be used to install and configure **Nice** devices.

The following tools are required for using it:

- the **MyNice Pro** application to be downloaded from Play Store;
- a smartphone equipped with Android 6.0.2 or later versions

plus one of the following interfaces:

- Nice Pro-View
- Nice BiDi-WiFi
- Nice Gate&Door Automation with Wi-Fi interface integrated into Gate&Door automations.

Moreover, to ensure that the application works correctly on the device (telephone/tablet) where it is installed, the following elements are required:

- SIM card with traffic data installed;
- mobile traffic data enabled;
- geolocalisation always enabled;
- Wi-Fi enabled, without smart option.

After installing the “**MyNice Pro**” application on the smartphone, the first step is to register the user. There are two main registration modes:

- **Company user (Company)**: for registering a new company or a user of a previously registered company.
- **Guest user**: to be used when you do not intend registering a company profile.

FUNCTION	GUEST	COMPANY
Control unit programming	●	●
Control unit FW updating	-	●
Access to Web portal	-	● (*)
Collaborator management	-	● (*)
Radio key management	-	● (**)

(*) Only for Admin Installer

(**) The Basic Installer can only programme the keys on the devices but cannot view/edit them.

Follow the guided registration procedure that best suits your case.



The application must have access to the Internet during the registration process to reach the cloud server, through mobile data (preferred) or Wi-Fi.



Once the procedure has been completed, the registration mode cannot be changed.

2 COMPANY USER REGISTRATION

Select the **Company user** mode to use the **MyNice Pro** application for registering a company profile or the user of an existing company.

There are two types of company users in the **MyNice Pro** system:

1. **Admin Installer:** a user possessing all the functions allowed by the **MyNice Pro** system: app and Web portal; by default he is the first user to register his account and also the company's profile. This user can:
 - access the **NiceWeb** portal;
 - approve new company users on the system;
 - appoint company users as administrators;
 - read / modify / remove company users;
 - set / modify / remove radio keys;
 - access all the **MyNice Pro** functions.
2. **Basic Installer:** the user of a registered company who performs the registration. Through the **MyNice Pro** this user can:
 - configure radio TX/RX;
 - configure radio keys on TX/RX deriving from existing system configurations.

Compared to the Admin Installer he:

- cannot view nor modify the set radio keys;
- cannot access the **NiceWeb** portal.

Summary table of the functions:

FUNCTION	ADMIN	BASIC
On the NiceWeb portal		
Approve new company users on the system	●	-
Appoint company users as administrators	●	-
Read / modify / remove company users	●	-
View the systems and the relative interventions performed	●	-
View activity statistics	●	-
On MyNice Pro		
Configure Nice Gate&Door control units and associate them with systems	●	●
Back-up and reset the configuration	●	●
Update the firmware of Nice Gate&Door control units	●	●
Configure Nice radio TX/RX	●	●
Set the radio keys on systems	●	-
Configure keys on TX/RX devices	●	●

2.1 REGISTERING THE FIRST USER AND THE COMPANY

The first user of a company who registers with the **MyNice Pro** system will simultaneously record his own profile and that of the company. He will be assigned an **Admin Installer** profile and will also be the administrator of the company profile on the **NiceWeb** portal.



For further details, refer to the manual of the “**MyNice Portal**”, which can be downloaded at this [link](#).

To register the first user and the own company, use the “**MyNice Pro**” application as follows:

- start the application and follow the guided registration procedure
- enter your e-mail

Nice automation installation and configuration tool

Enter your email address to log in.

E-mail

james.smith@company.com |



- press “**CONTINUE**”



CONTINUE

- if the entered e-mail address has never been used, the following message will appear

Email not registered.

The email address:
james.smith@company.com is not registered. Do you want to proceed?

- press “**CONTINUE**” again
- at this point, it is necessary to select “**Company**” and then press “**CONTINUE**” again.

Select your account type

Select whether you want to register as a private user or as a company user.



Guest user



Company

2.1.1 Company with VAT number

In the case of a company with a VAT number, enter the following data:

- **Country, State/Region, Province;**
- **VAT number:** indicate the company with VAT number;
- **Company:** select “**Company not registered**”;
- **VAT number:** enter the company's VAT number;
- **Invoice account code:** if the company is already a **Nice S.p.A.** customer, the approval process can be simplified. Tick the corresponding box and enter the “**Invoice account code**” written on the invoice. If it is known, the delivery code, indicated on the transport document, can also be entered;

The screenshot shows a form titled "Enter data" with the instruction: "Enter the following information about your company. Read the terms and conditions of use and confirm the required authorizations." The form contains several dropdown menus: "Country" (United Kingdom), "State/Region" (England), "Province" (Birmingham), "VAT number" (Company with VAT number), and "Company" (Company not registered). There is a checkbox labeled "I am already a customer of Nice" which is checked. Below this is a text input field for "Enter your Invoice account code". At the bottom, there are two more text input fields labeled "Enter your Delivery code" and "Enter VAT number".

- press “**CONTINUE**”
- enter the requested data:
 - **Company name;**
 - **Name and last name** of the user (who will be assigned the administrator profile);
 - **Password:** it must be minimum 6 and maximum 30 characters long, and must contain at least one number and one capital letter;

The screenshot shows a form titled "Enter data" with the instruction: "Enter the following information about your company." The form contains several text input fields: "Company name" (Company), "Name" (James), "Last Name" (Smith), "E-mail" (james.smith@company.com), "Password" (masked with dots), and "Confirm password" (masked with dots). There are eye icons next to the password fields to toggle visibility.

- read the terms and conditions of use and confirm the requested authorisations;
- press “**Sign up Request**”.

The screenshot shows a confirmation screen with a large green circle containing a white checkmark. Below the circle, the text reads: "Sign up request sent" and "You will receive an email to verify your registration data, confirm the registration by following the link you find in it."

2.1.2 Company without VAT number

In the case of a company without a VAT number, enter the following data:

- **Country, State/Region, Province;**
- **VAT number:** specify that the company does not have a VAT number;
- **Company:** select “**Company not registered**”;
- **Invoice account code:** if the company is already a **Nice S.p.A.** customer, the approval process can be simplified. Tick the corresponding box and enter the “**Invoice account code**” written on the invoice. If it is known, the delivery code, indicated on the transport document, can also be entered;

Enter data

Enter the following information about your company. Read the terms and conditions of use and confirm the required authorizations.

Country
United Kingdom

State/Region
England

Province
Birmingham

VAT number
I have no VAT number

Company
Company not registered

☒ I am already a customer of Nice

Enter your Invoice account code
|

Enter your Delivery code

- press “**CONTINUE**”
- enter the requested data:
 - **Company name**;
 - **Name** and **last name** of the user (who will be assigned the administrator profile);
 - **Password**: it must be minimum 6 and maximum 30 characters long, and must contain at least one number and one capital letter;

Enter data


Enter the following information about your company.


Company name
Company

Name
James

Last Name
Smith


E-mail
james.smith@company.com

Password
..... 

Confirm password
.....| 

- read the terms and conditions of use and confirm the requested authorisations

– press “**Sign up Request**”.



Sign up request sent

You will receive an email to verify your registration data, confirm the registration by following the link you find in it. To allow your collaborators to register on your company account, give them the following access code:

CGG662

The administrator is given an access code to be used during for registering subsequent users of a company without VAT number. This code will also appear under the settings on “**Employee access**” of the **MyNice Pro** app and in the **NiceWeb** portal under “**Profile - Company data**”.

2.1.3 Data verification and profile activation

The request will be submitted to **Nice S.p.A.** then the user will receive a verification e-mail with the data entered, which must be confirmed through the link present in the e-mail itself. If the data shown is incorrect, the user must repeat the registration process via the app.

Following the confirmation, the registration will be complete and will be processed for the activation.

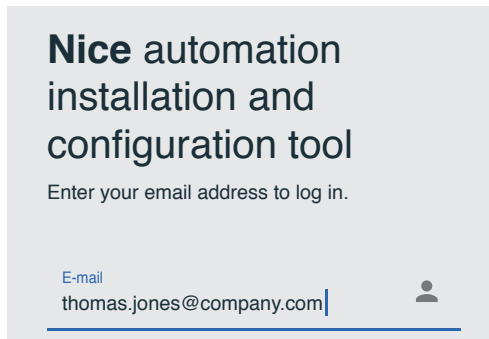
At the end of the process, the registered user will receive an e-mail confirming the activation. From this moment onwards, the registered user will be assigned the profile of **Admin Installer** of his own company and will be able to access the **WebNice** and the **MyNice Pro** app using the credentials entered during the registration process.

2.2 REGISTERING COLLABORATORS

After the company and **Admin Installer** have been registered, subsequent users who register with the same company will be assigned the **Basic Installer** profile.

Collaborators are always registered through the “**MyNice Pro**” application:

- start the application and follow the guided registration procedure
- enter your e-mail

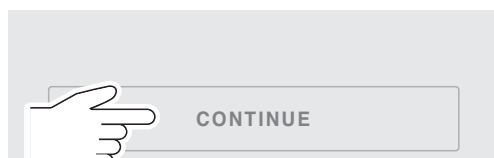


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Enter your email address to log in.

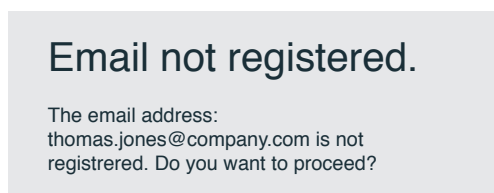
E-mail
thomas.jones@company.com

- press “**CONTINUE**”



CONTINUE

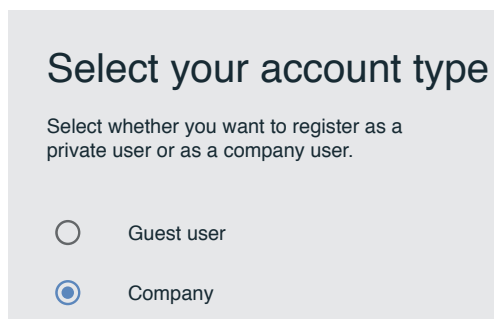
- if the entered e-mail address has never been used, the following message will appear



Email not registered.

The email address:
thomas.jones@company.com is not
registered. Do you want to proceed?

- press “**CONTINUE**” again
- at this point, it is necessary to select “**Company**” and then press “**CONTINUE**” again.



Select your account type

Select whether you want to register as a
private user or as a company user.

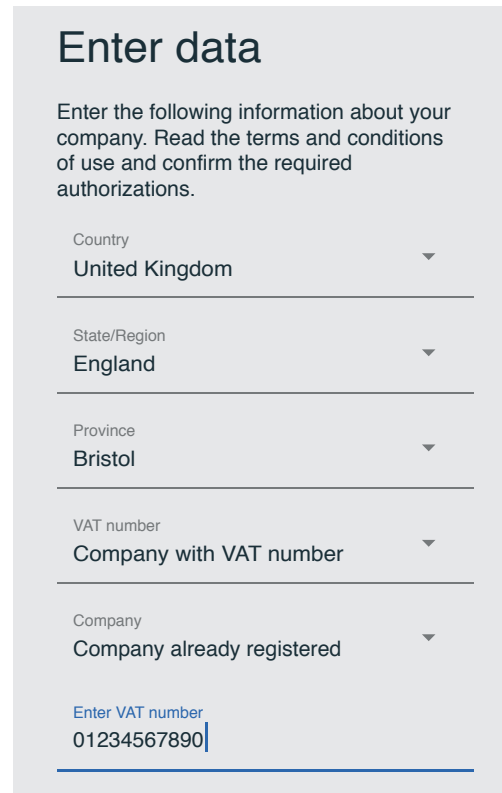
☐ Guest user

☒ Company

2.2.1 Company with VAT number

In the case of a company with a VAT number, enter the following data:

- **Country, State/Region, Province**
- **VAT number:** indicate the company with VAT number
- **Company:** select “**Company already registered**”
- **VAT number:** enter the company’s VAT number



Enter data

Enter the following information about your
company. Read the terms and conditions
of use and confirm the required
authorizations.

Country
United Kingdom

State/Region
England

Province
Bristol

VAT number
Company with VAT number

Company
Company already registered

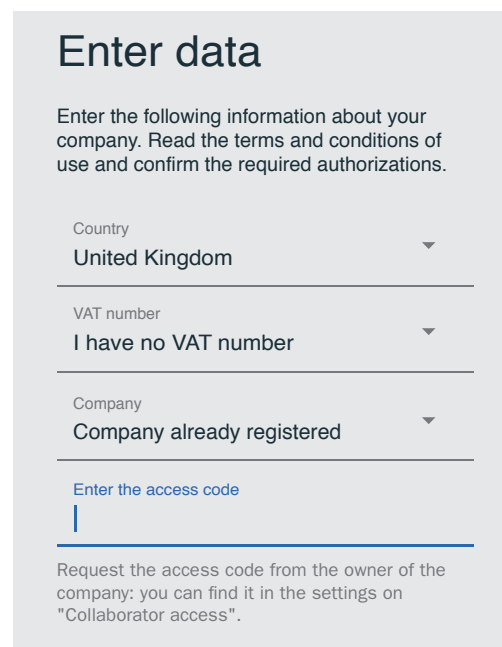
Enter VAT number
01234567890

- press “**CONTINUE**”.

2.2.2 Company without VAT number

In the case of a company without a VAT number, enter the following data:

- **Country, State/Region, Province**
- **VAT number:** specify that the company does not have a VAT number
- **Company:** select “**Company already registered**”
- **Access code:** enter the access code provided by the owner of the company (Admin Installer profile)



Enter data

Enter the following information about your
company. Read the terms and conditions of
use and confirm the required authorizations.

Country
United Kingdom

VAT number
I have no VAT number

Company
Company already registered

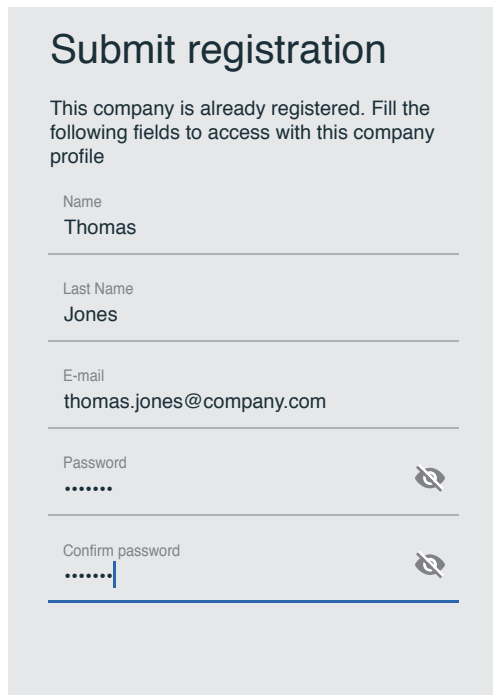
Enter the access code
|

Request the access code from the owner of the
company: you can find it in the settings on
"Collaborator access".

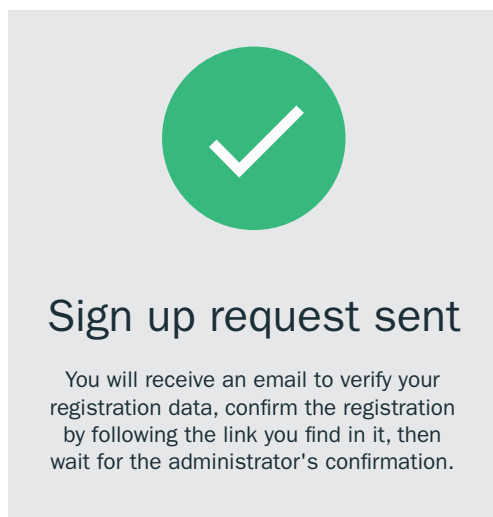
- press “**CONTINUE**”.

2.2.3 Data entry and profile activation

- Enter the requested data:
 - **Name** and **last name** of the user (who will be assigned the user profile)
 - **Password**: it must be minimum 6 and maximum 30 characters long, and must contain at least one number and one capital letter



- read the terms and conditions of use and confirm the requested authorisations
- press “**Sign up Request**”.



The request will be submitted to **Nice S.p.A.** The user will receive an e-mail to verify the data entered. In order to allow Nice to proceed with the enabling process, the user must first confirm the data through the link present in the e-mail sent automatically.

The **Admin Installer** will automatically receive an e-mail asking whether or not to accept the request made by the user who has just registered.

To approve the request, follow the instructions contained in the e-mail and validate with the credentials provided by the administrator.

The registered user will receive an e-mail confirming the activation; from this moment onwards he will be assigned the “**Basic Installer**” profile.

3 GUEST USER REGISTRATION

Select the **Guest user** mode to use the **MyNice Pro** application without registering a company profile.

Once the registration terminates it will be approved automatically, but in this case there will be some restrictions on the application's functions (see summary table under the “Introduction” section).

Allowed functions

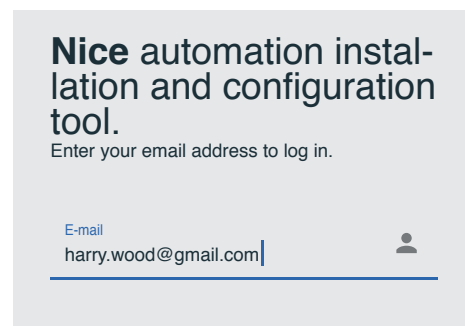
All the configuration and programming tools for **Nice Gate&Door** automations are available.

Functions NOT allowed

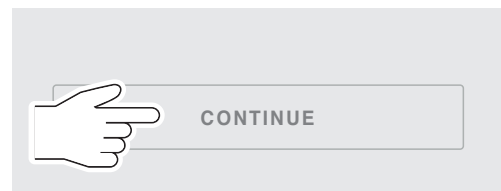
- radio key management;
- control unit firmware updating;
- access to the portal.

To use the “**MyNice Pro**” application in **Guest user** mode, proceed as follows:

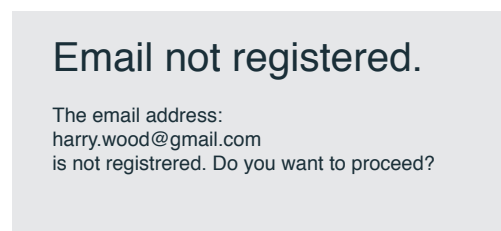
- start the application and follow the guided registration procedure
- enter your e-mail



- press “**CONTINUE**”



- if the entered e-mail address has never been used, the following message will appear



- press “**CONTINUE**” again
- at this point, it is necessary to select “**Guest user**” and then press “**CONTINUE**” again

Select your account type

Select whether you want to register as a private user or as a company user.

- ☒ Guest user
- ☐ Company

- read the terms and conditions of use and confirm the requested authorisations
- press “**CONTINUE**”.

The user will receive an e-mail containing an access code:

- enter the access code received with the e-mail

Enter your access code

Enter the access code that we have sent you by email to access.

Enter the access code

.....|



Have you lost your access code?

- press “**LOG ON**”.

The registration procedure will now be complete: the user will be assigned the **Guest user** profile and will be able to install and configure **Nice** devices.

4 CONFIGURATION

4.1 INITIAL ACCESS

After receiving the confirmation e-mail, the user can use the **MyNice Pro** app.

- Start the application and enter your credentials:

Nice automation installation and configuration tool

Enter your email address to log in.

E-mail

thomas.jones@company.com|



1. **Guest user:** use the registration e-mail and the access code as the password.
2. **Company user (Company):** use the registration e-mail and password.

After the access, the **MyNice Pro** application will synchronise the data with the cloud server for a few seconds.



To access MyNice Pro, Internet connectivity is required to reach the cloud server, through mobile data (preferred) or a Wi-Fi network. Following access and synchronisation with the cloud, the application can be used without connectivity, however this will prevent the user from accessing online the manuals and firmware of the control units unless they have been downloaded in advance. In this case, the settings of the automations will be downloaded to the cloud automatically at the subsequent opening of the app with an Internet connection present.

4.2 WI-FI INTERFACE CONFIGURATION

Upon the initial access, the first **Wi-Fi interface** (e.g. Pro-View) must be configured and associated, so that the **MyNice Pro** application can be used to configure the **Nice Gate & Door** control units.

MyNice Pro will guide you in configuring your first programming interface.

Proceed as described below:

- power the Wi-Fi interface:
 - **Pro-View:** power the interface as described in the manual.
 - **BiDi-WiFi:** connect the interface after having switched off the control unit, as described in the manual
 - **Control unit with integrated Wi-Fi:** all that is required is for the control unit to be powered

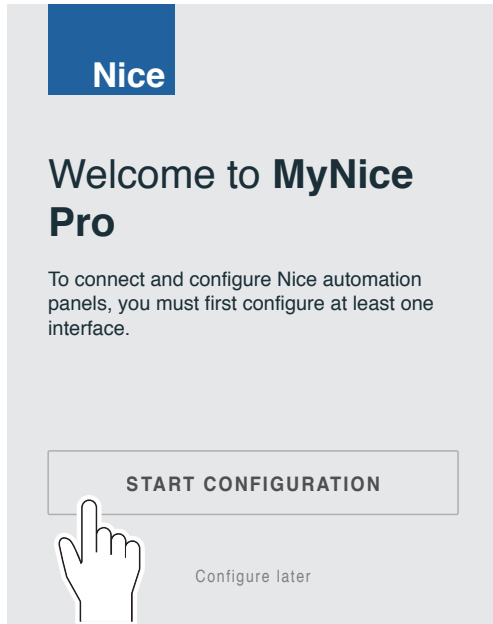


Refer to the relative quick guide for instructions on how to power the interface.



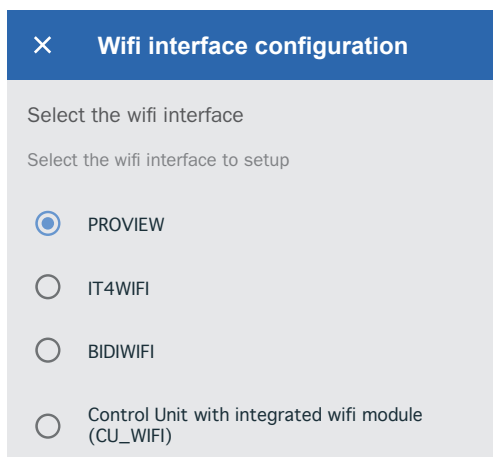
Make sure that the interface is on and in the “non-configured” status, which can be identified by the following LED statuses: Power LED steady green, Wi-Fi LED slow flashing green (refer to the “Interface LED signals” paragraph). Make sure you are near the Wi-Fi interface to ensure a successful Wi-Fi connection.

- check that the Wi-Fi network on the mobile device is enabled (the telephone’s Wi-Fi network must always be enabled when using **MyNice Pro**)
- press **“START CONFIGURATION”**

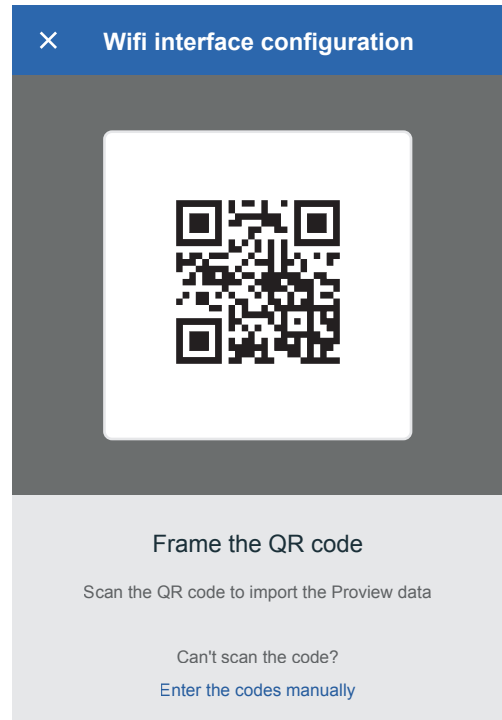


The configuration can also be performed at a later stage by pressing “Configure later”. Access the “Main menu”, “Wi-Fi interface” and press “WIFI INTERFACE CONFIGURATION” then follow the guided procedure.

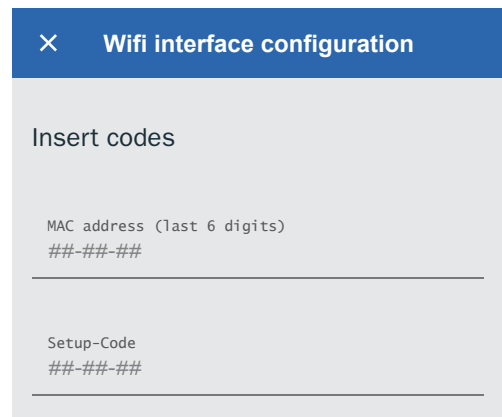
- check, without making any selection, whether the mobile device’s list of Wi-Fi networks contains the name of a **“NiceProView...”, “NiceBIDIWIFI...”** or **“NiceCU_WIFI...”** access point
- in the app, select the type of Wi-Fi interface you intend configuring among the options displayed then press **“CONTINUE”**



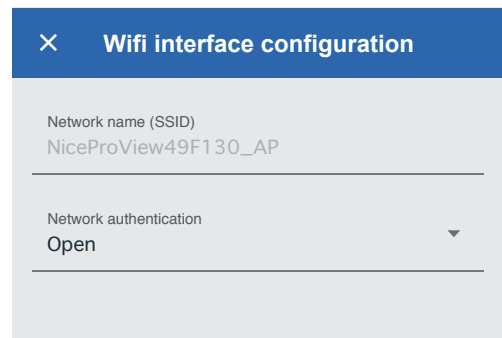
- frame the QR code to import the interface or control unit data



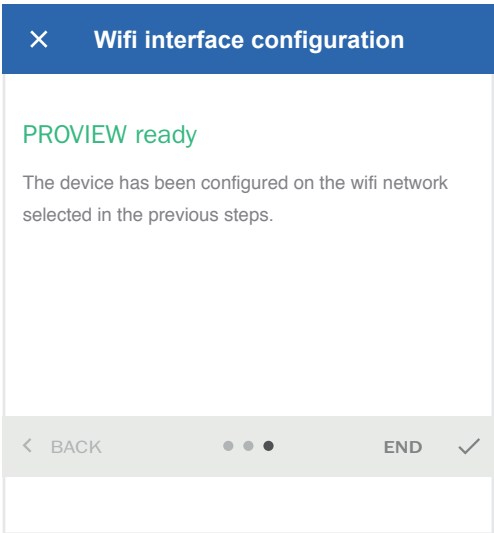
- If the code cannot be scanned, you can enter it manually:
- enter the correct set-up code of the **Wi-Fi interface** (Pro-View, BiDi-WiFi or control unit with integrated Wi-Fi). The **set-up code** and the **MAC address** of the interfaces appear on the printed manual or on the label attached to the interface body; **refer to the relative manual**



- press **“CONTINUE”**
- as soon as the **Wi-Fi interface** is recognised, the network name will appear. Press **“CONTINUE”** to start the configuration procedure



- if requested, allow the **MyNice Pro** application to use the device's Wi-Fi connection until the end of the guided procedure




- once the procedure terminates, press “**END**”: at this point, it will be possible to manage the various devices connected to the **Wi-Fi interface** or to the control unit with integrated Wi-Fi.

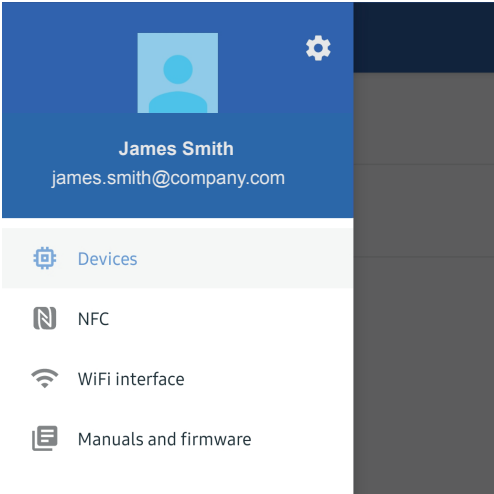
5 USE

5.1 MENU DESCRIPTION AND SETTINGS

At every start-up, after the login, **MyNice Pro** synchronises the data with the cloud.

During this phase, it is necessary to have data connectivity enabled in order to reach the Nice cloud.

Select the  symbol of the menu at the top left-hand side to access the **Main menu**.





The available items include:

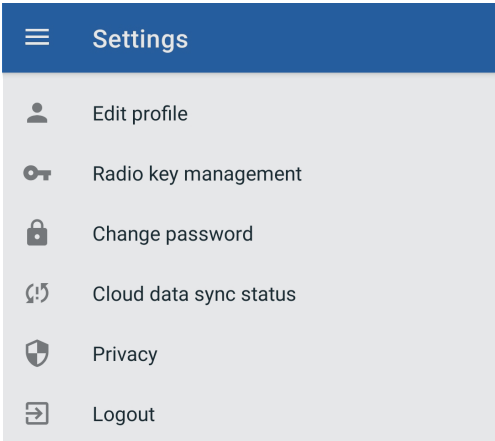
- **Devices**: for viewing the various types of devices that can be managed;
- **NFC**: for configuring devices equipped with NFC technology;
- **WiFi interface**: for managing the configuration of Wi-Fi interfaces (e.g. Pro-View), for adding new ones, if it was not done during the initial access. Refer to the “**Wi-Fi interface configuration**” paragraph;
- **Manuals and firmware**: for downloading the instruction manuals and firmware of **Nice** devices.



The “WiFi interface” menu can be used to configure multiple configuration tools of the Nice Wi-Fi interface.


From the main menu select the  symbol at the top right-hand side to access the “**Settings**” menu. Through this screen, which also shows the software version of the application (in the lower left corner), it is possible to access the following items:

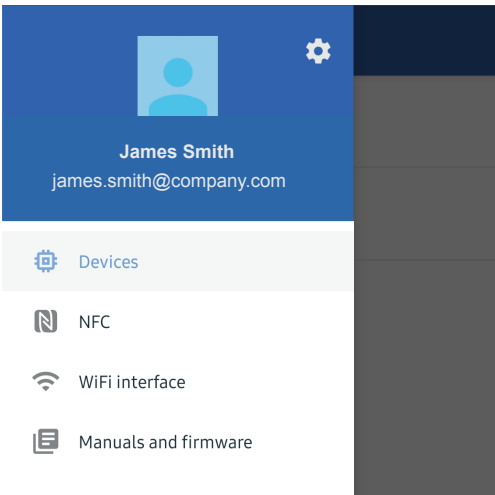
- **Edit profile**: for modifying the user’s name and last name;
- **Radio key management**: for setting the installer keys and the Altera key. This item appears in the Basic Installer menu, but this type of user cannot view or modify the keys. The item does not appear in the Guest user profile;
- **Change password**: for entering a new password;
- **Cloud data sync status**: there is a list with the status of the last synchronisation with the cloud, while a new synchronisation can be forced by pressing the  button;
- **Privacy**: for modifying the authorisation given during the registration process;
- **Exit**: for logging out.



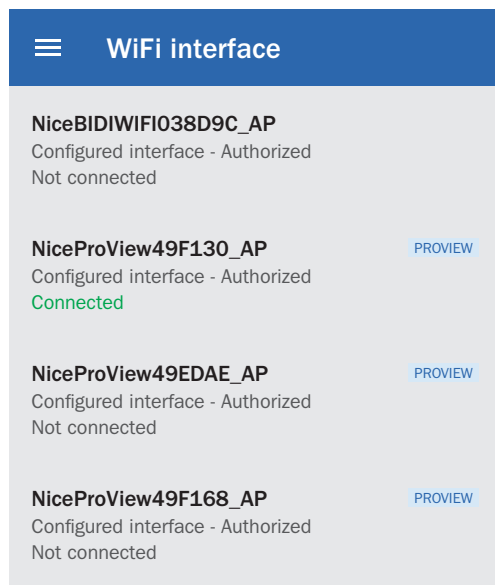
5.2 WI-FI INTERFACE SELECTION AND FIRMWARE UPDATING

If multiple Wi-Fi interfaces are connected, to choose which one to use, proceed as described below.

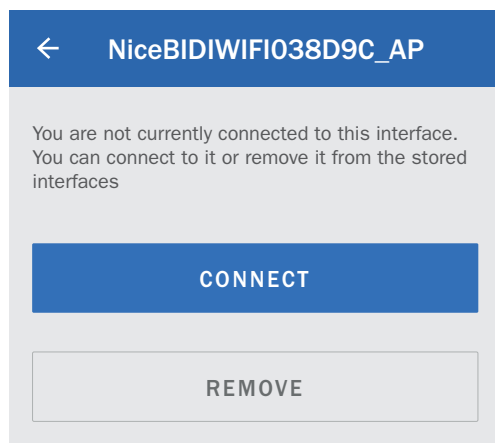
- press the  symbol to view the “**Main menu**”
- select “**WiFi interface**”



- A list of memorised interfaces will appear; to view the full list press “**VIEW INTERFACES**”
- select the non-connected interface you wish to use



- at this point, you can connect to the interface or remove it from the list

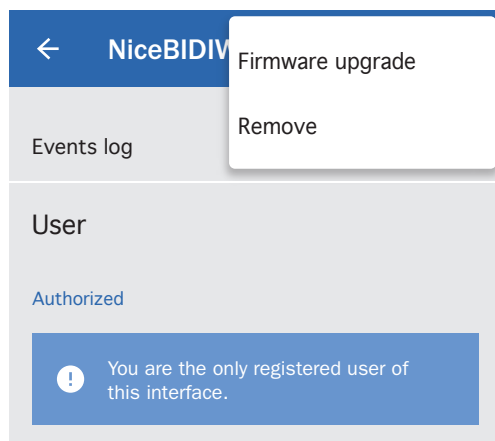


In this screen it is possible to view:

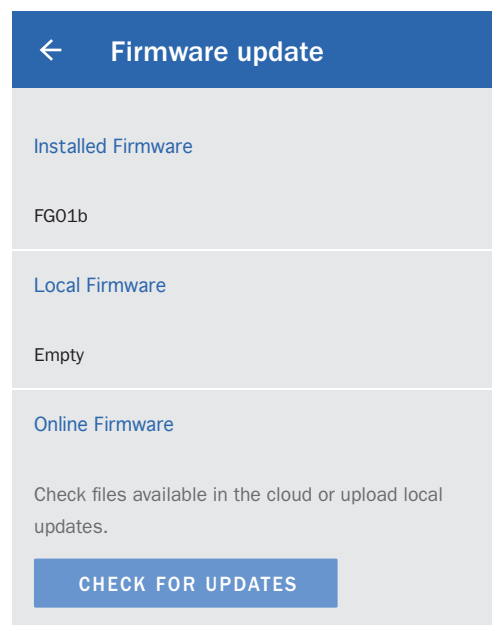
- **Events log**: the list of events recorded by the interface (including the actions given through the interface itself) will appear;
- **User**: shows the users connected to the interface.

Press the  button to view the available options:

- **Firmware upgrade**: used to access the management panel of the interface's firmware;
- **Remove**: for removing the interface from the app.



- the firmware panel will show the installed version: to search for possible updates press **“CHECK FOR UPDATES”**.

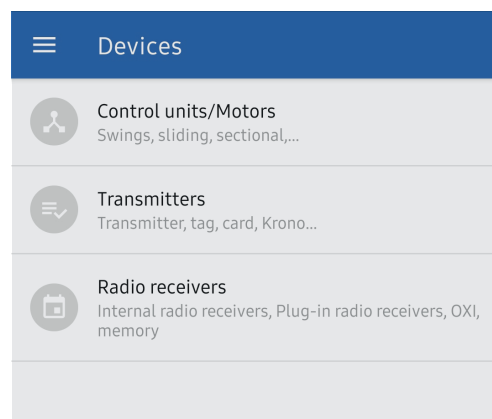


5.3 CONNECTING DEVICES

The configuration procedure for a Nice Gate & Door control unit will be illustrated for example purposes.

It is necessary to:

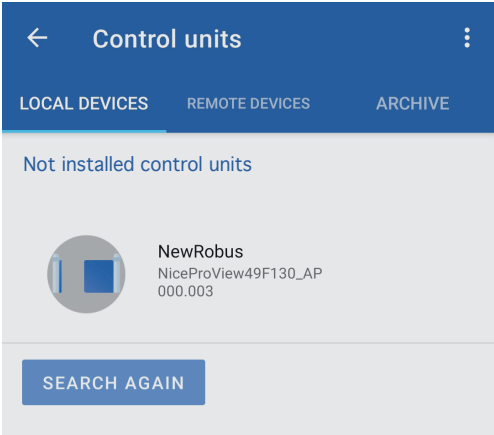
- if the Pro-View or BiDi-WiFi interface is used, connect the **Wi-Fi interface** to the automation's control unit (if the control unit has an integrated Wi-Fi module, it must simply be powered) and then switch it on (refer to the relative instruction manual of the interface)
- open and access the **MyNice Pro** app
- **MyNice Pro** will connect to the configured interface
- wait for the message to appear confirming the connection



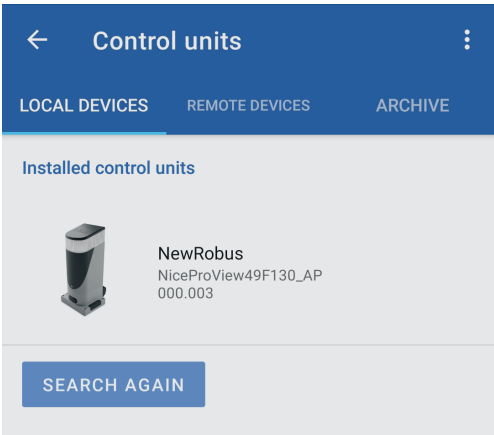
- from the main menu first select **“Devices”** and then **“Control units/Motors”**: **MyNice Pro** will search for devices connected to the **Wi-Fi interface**
- the app will then list all the control units detected under the local devices section.

After a T4 bus scan, the following two situations may occur:

1. **Control unit not installed:** e.g. a new installation, not installed, after the configuration reset, the control unit will be represented by a small round icon. Configure the control unit as described in the “**Configuring a non-installed control unit**” paragraph and then assign a system.




2. **Control unit installed:** already configured with **MyNice Pro** or other tools, the control unit will be represented by a square icon. Assign a system to the control unit as described in the “**Creating and assigning the plant**” paragraph.



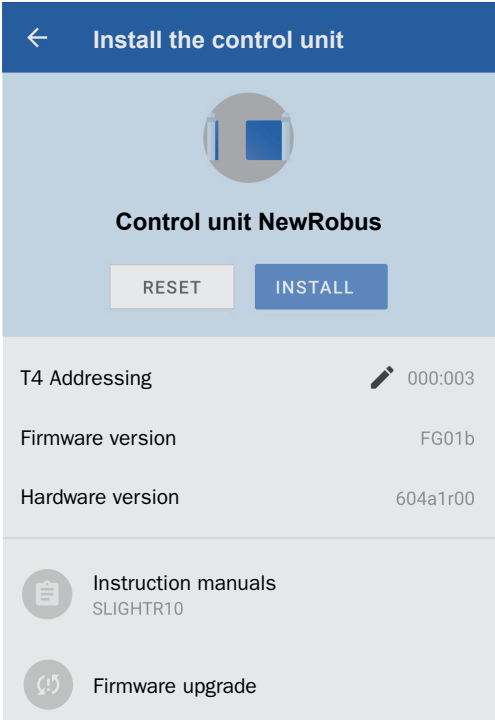
5.3.1 Configuring a non-installed control unit

Touch the control unit icon to access the guided configuration of the Gate&Door automation.
At the end of the guided procedure, the control unit must be assigned to a system.

 **Before starting the control unit installation procedure, we suggest checking whether there are any firmware updates. Use the “Firmware upgrade” button and follow the procedure described in the “Updating the firmware of a control unit” paragraph.**

Proceed as described below:

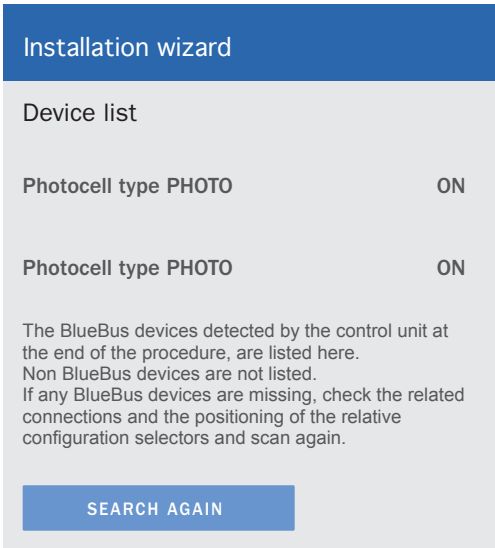
- press “**INSTALL**”



- select the type of installation of the control unit and follow the guided procedure



- after defining the type of installation, press “**CONTINUE**”
- at the end of the device search procedure, the list will show any devices detected; follow the notes if not all the connected devices are found



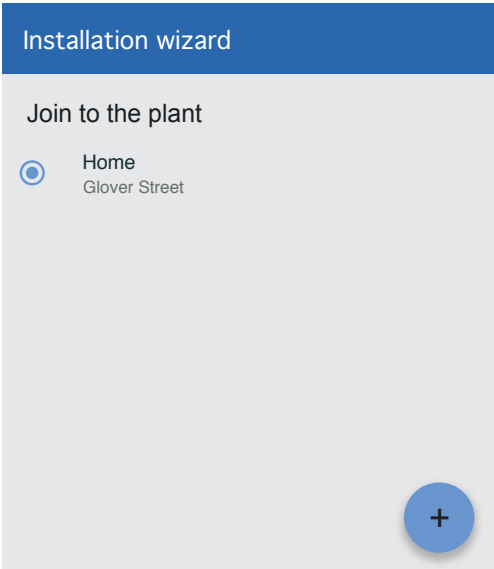
- press “**CONTINUE**”

Depending on the control unit mode, the following operations can appear:

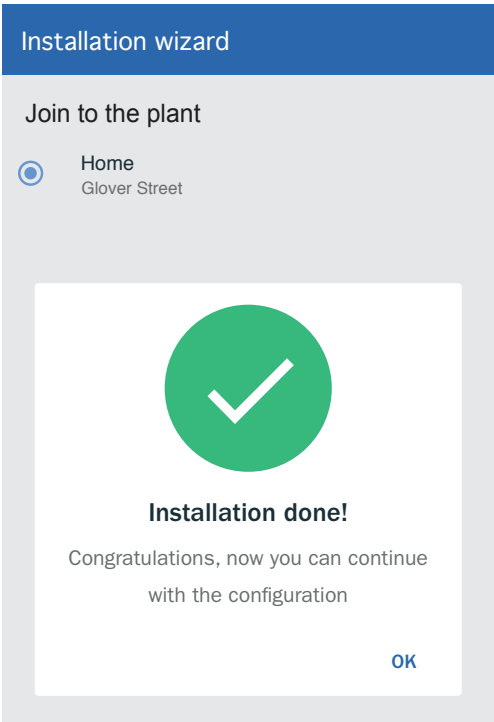
- 1. **Manual position search:** the configuration of the:
 - opening position: made by positioning the leaf on the opening position using the up/down arrow buttons in the opening position configuration view;
 - closing position: made by positioning the leaf on the closing position using the up/down arrow buttons in the closing position configuration view.
- 2. **Automatic position search:** once the control unit has been started, it automatically searches for the limits of the leaf path.
- 3. **Force acquisition:** where present, by starting the wizard phase the control unit performs a certain number of open-close cycles to acquire the necessary torque for moving the leaves during the manoeuvres.

At the end of the guided procedure, assign a system to the control unit; if necessary, it must be created as described in the paragraph **“Creating and assigning the plant”**:

- select the system to be associated with the control unit



- at the end of the configuration procedure, the **MyNice Pro** app can be used to command the control unit, as described in the **“Control panel”** paragraph.

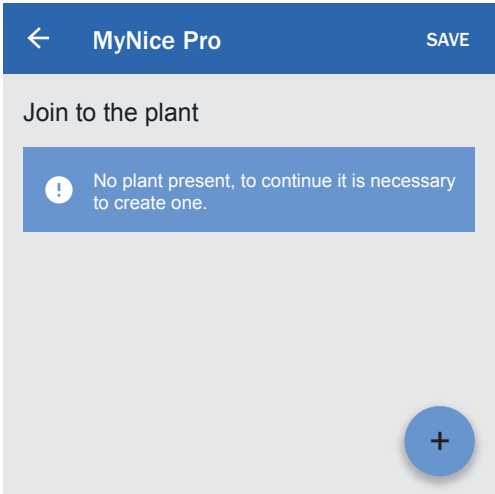


5.3.2 Creating and assigning the plant

Touch the control unit icon to enter the control panel. If it has not been done already, on the first installation wizard the application will ask the user to assign the control unit to a system or to create a new one.

To assign a system or a control unit, proceed as follows:

- touch the control unit icon to enter the control panel
- **if present**, assign the desired system to the control unit
- **if not present**, press the **“+”** button to create a new system



- enter the requested data

A screenshot of the 'System details' screen. The screen has a blue header with the text 'System details'. Below the header, there are several input fields with labels and values: 'Installation name' with value 'Home', 'Installation type' with value 'Residential' and a dropdown arrow, 'Address' with value 'Glover Street', 'Zip code' with value 'B9 4EP', 'City' with value 'Birmingham', 'Province' with value 'WMD', and 'State' with value 'United Kingdom'.

- a Basic Installer can create the system, while the keys can be configured later on by an Admin Installer

- the system can be geolocalised if desired: activate the GPS on the mobile device and press **“UPDATE POSITION”**

Address (Coordinates) [X]

Installer Key [eye icon] *****

Default key configured

Altera key (secondary key) [eye icon] *****

Default key configured

System Key [eye icon] *****

Default key configured

SAVE UPDATE POSITION

- once the data has been entered, press **“SAVE”**
- select the system to be associated with the control unit and press **“SAVE”**

← **MyNice Pro** **SAVE**

Join to the plant

Home Glover Street

+

Once the system has been associated with the control unit, configure and use the control unit.

5.4 CONTROL PANEL

Touch the control unit icon to enter the control panel.

- The following buttons and sub-menus are present:
- **“Operate”** button for imparting movements to the automation;
 - **“Configure”** button for configuring any parameter;
 - **“Diagnostics and maintenance”** for viewing possible diagnostics statuses;
 - **“Receivers”** for managing radio receivers;
 - **“Security”** for setting / changing the access PIN;
 - **“Photo”** for adding a personalised photo for the control unit and the relative installation site.

- Additional functions are available by pressing the button:
- perform the back-up of the configuration;
 - reset the configuration from an archived back-up;
 - download the instruction manual.

← **Control unit** [three dots menu icon]

Control unit NewRobus
Home
No backup stored

OPERATE **CONFIGURE**

Diagnostics and maintenance
Stopped by Stop Command

Receivers
No one radio receiver combined to the control unit.

Security
Not protected

Photo
Add photo

5.4.1 Actions panel

In this page it is possible to use any movement command available on the connected control unit. By touching the status bar you can view the list of movement events like a small diagnostics tool.

← **Actions**

Status: **Stopped by command** ^

Stopped by command (Proview) 04 Nov 11:11:46

2886 04 Nov 11:11:45

Frequently Used Commands

OPEN **STOP** **CLOSE**

All Other Commands

Partial open 1

Partial open 2

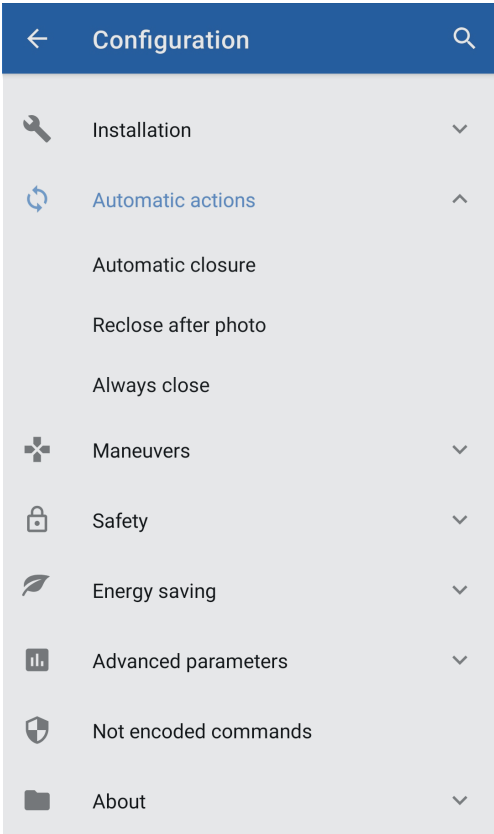
Partial open 3

Step-step

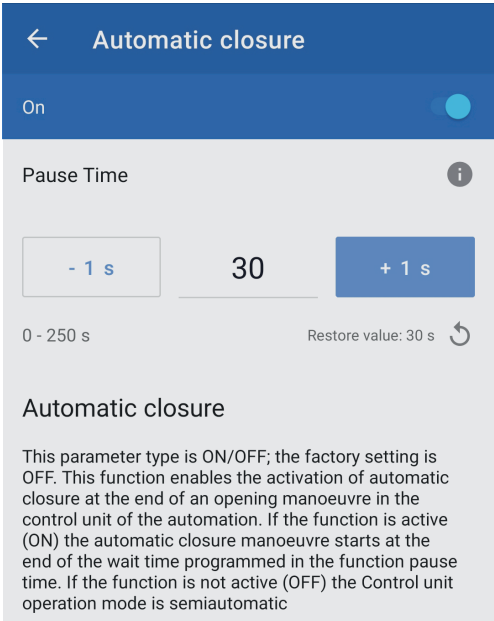
5.4.2 Configuration panel

In this page it is possible to search for and configure all the control unit parameters.

- select the parameter you wish to modify

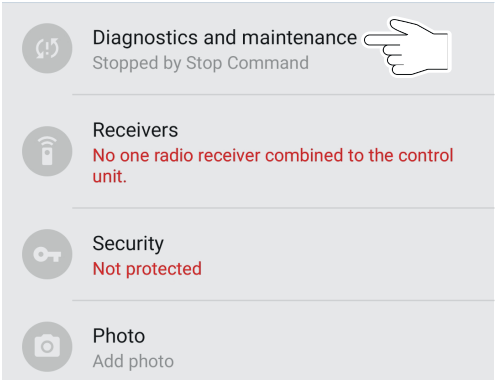


- use the buttons to modify the parameter's value



5.5 DIAGNOSTICS AND MAINTENANCE

From the control unit's control panel select “Diagnostics and maintenance”.

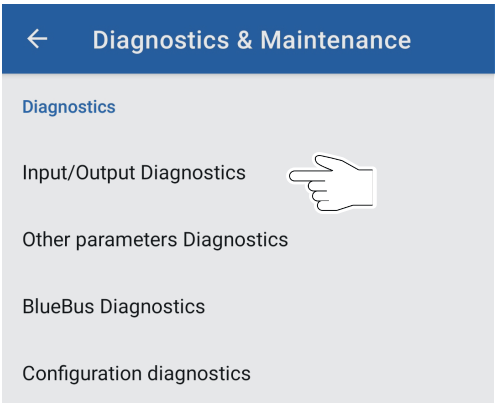


5.5.1 Diagnostics

In this panel it is possible to view the status of any diagnostics parameters for solving performance-related problems and for verifying the correct operation of the control unit.

Select, among the following diagnostics parameters you wish to view, the following status:

- Inputs / Outputs;
- Other parameters;
- BlueBus;
- Configuration.

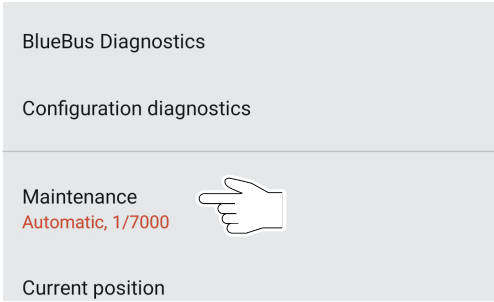


Shown below are a few diagnostics parameters for the inputs/ outputs.

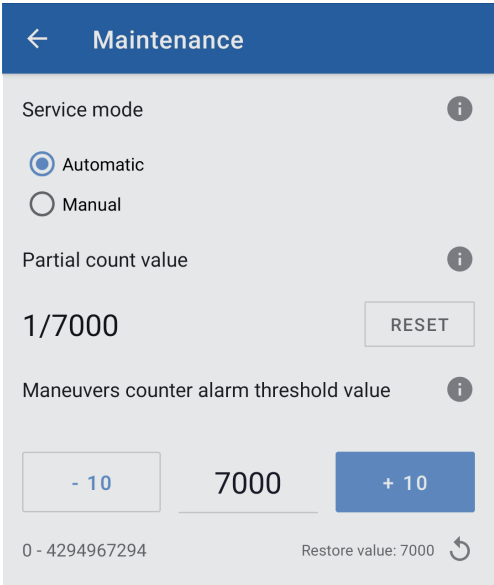


5.5.2 Maintenance

In this panel it is possible to manage the maintenance parameters.



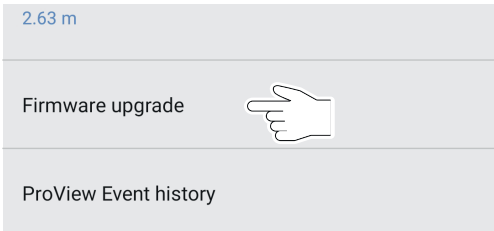
Choose between the “Automatic” and “Manual” modes and modify, if necessary, the alarm threshold value, expressed in number of manoeuvres.



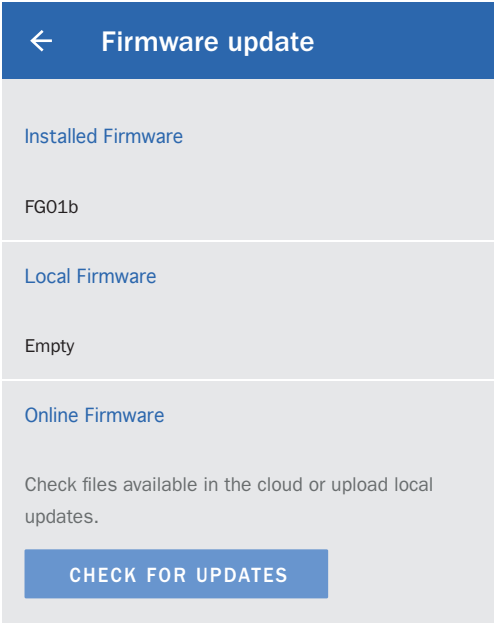
5.5.3 Updating the firmware of a control unit

In this panel it is possible to verify and, if necessary, download the updated version of the firmware of the relative control unit.

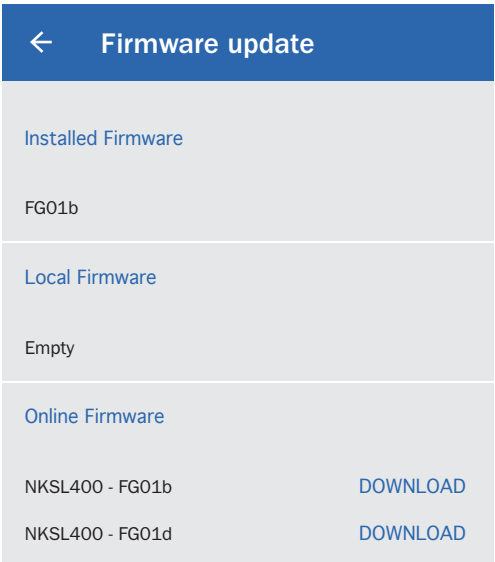
Select “Firmware upgrade”



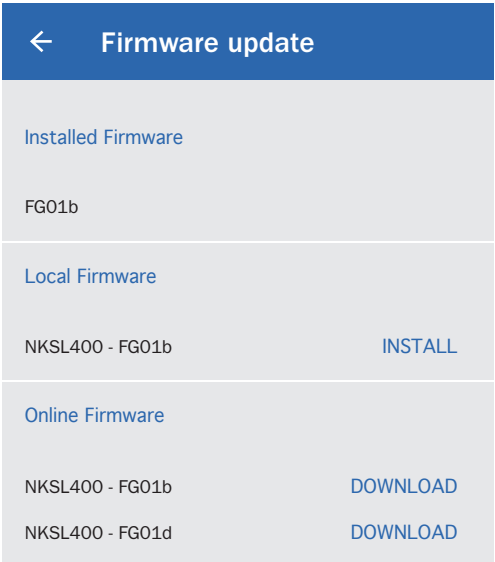
- the firmware panel will show the installed version: to search for possible updates press “CHECK FOR UPDATES”.



- in the list of firmware available online, press “DOWNLOAD” to download the latest firmware available; in this way, the firmware will be made available on the app



- press “INSTALL” to install the downloaded firmware on the control unit
- wait for the operation to terminate.

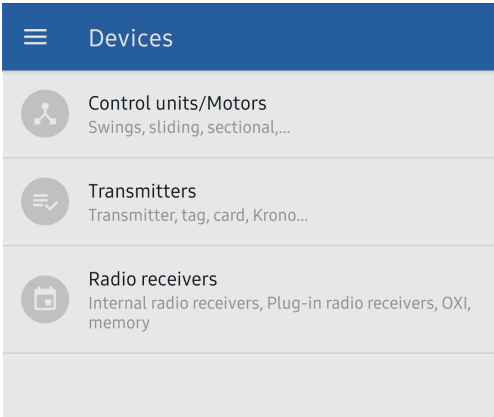


5.5.4 Searching for control units in update mode

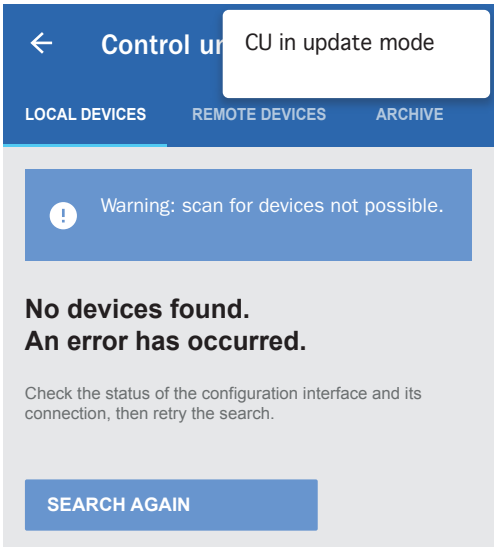
If a firmware update procedure was interrupted in previous sessions, there is a function for searching for control units in update mode that allows for completing the procedure. In this panel it is possible to verify and, if necessary, download the updated version of the firmware of the relative control unit.

Proceed as described below:

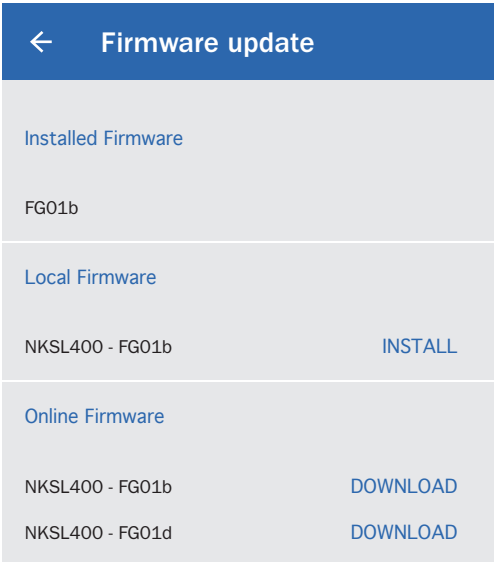
- access the “Main menu” and select “Devices”
- enter the “Control units/Motor” panel



- press the  button at the top right-hand side and select “CU in update mode”

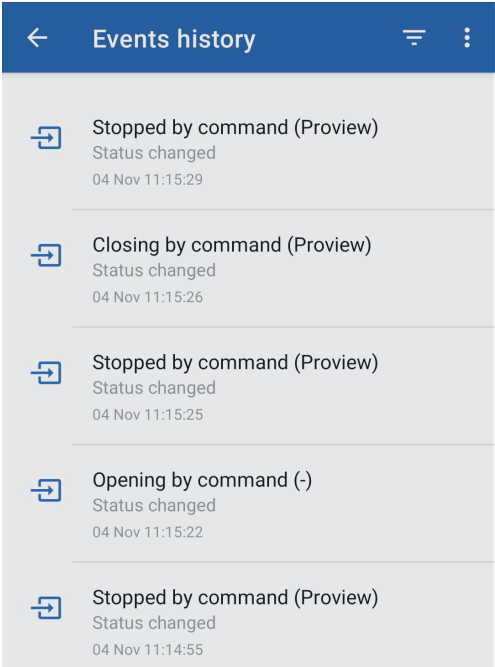
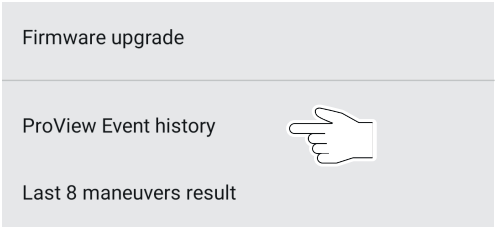


- wait for the operation to end and then update the firmware by following the procedure described in the paragraph “Updating the firmware of a control unit”.



5.5.5 Events history

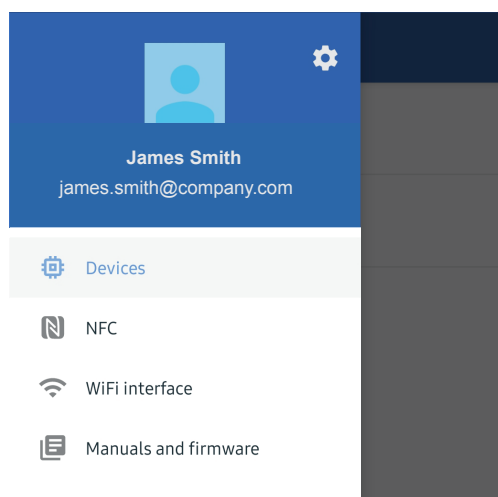
In this panel it is possible to view the log of events recorded by the Wi-Fi interface.



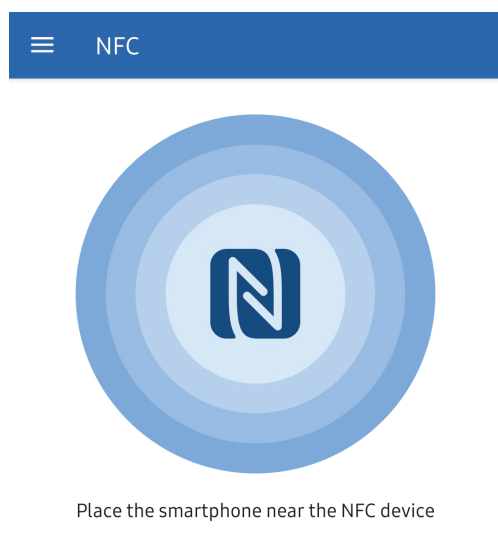
5.6 NFC

The **MyNice Pro** app can be used to configure the parameters (not the associations) of ONE3BD remote controls and KRONO wall-mounted programmers:

- activate the NFC function of the mobile device, if present
- access the “**Main menu**” and select “**NFC**”



- position the mobile device on the remote control.

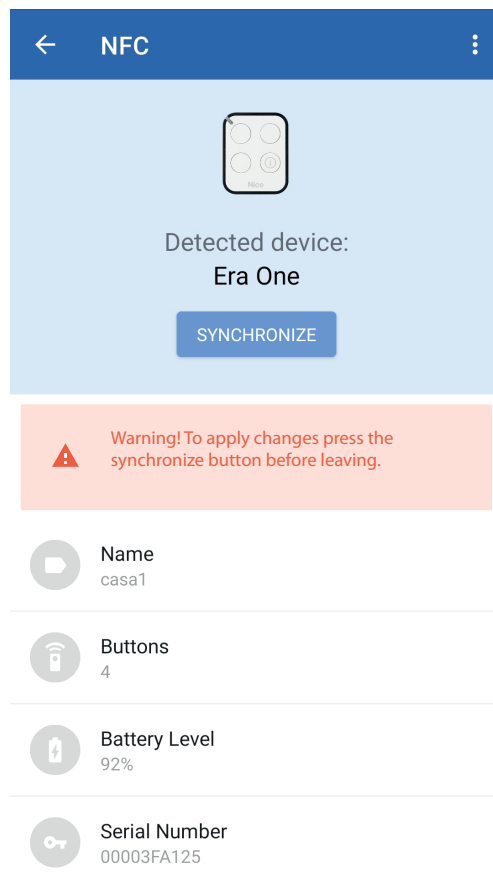


After putting the smartphone on the remote control, the app will read all the remote control settings and will allow for making off-line changes. The modifiable settings depend on the type of remote control.

After the changes:

- press on “**SYNCHRONIZE**”

- position the smartphone on the remote control to transfer the configuration



- wait for the operation to terminate.

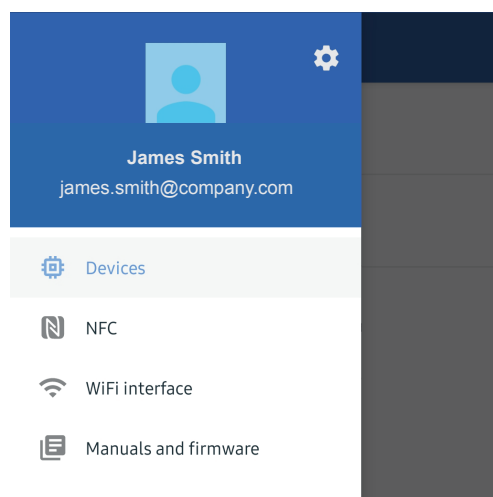
5.7 MANUALS AND FIRMWARE

If there is an Internet connection and a cloud uplink, in the firmware section it is possible to search for and download to the mobile device the firmware of the control units, after filtering them by type of automation: garage door, industrial door, tubular motors alarms, barriers, gates.

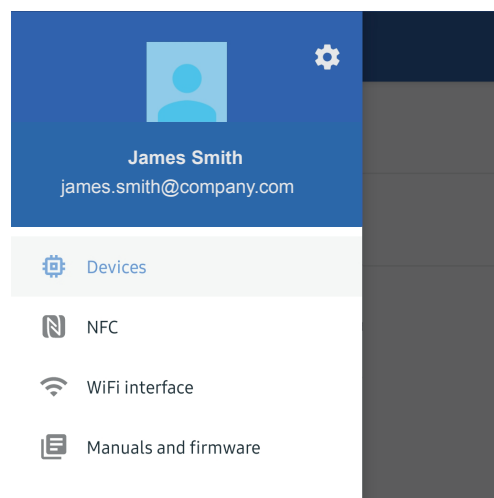
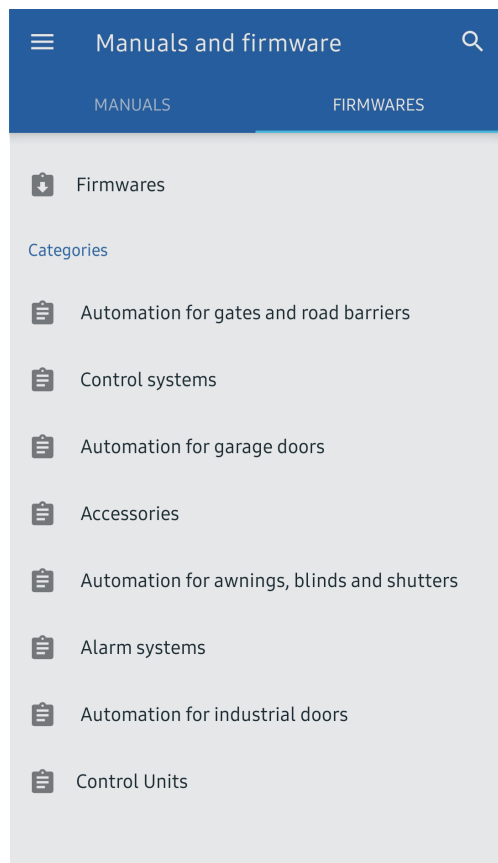


This menu is useful for downloading the searched files and then having them available locally if no mobile data network coverage is expected in the site of the system.

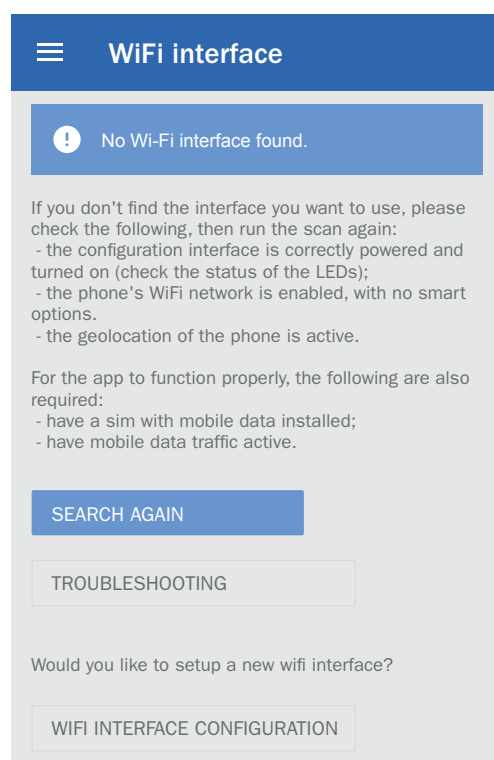
- From the “**Main menu**” select “**Manuals and firmware**”



- select the **"Firmwares"** panel and then search for and download the desired firmware.

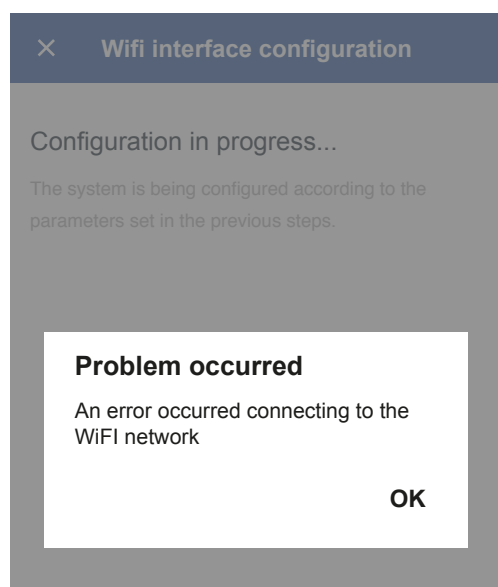


- reset the configuration of the **WiFi interface** (refer to the relative manual of the Wi-Fi interface).



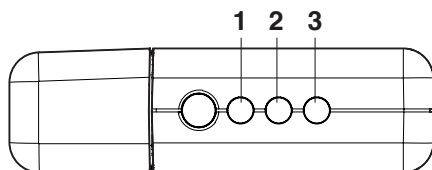
6 TROUBLESHOOTING

A configuration problem may sometimes occur and the configuration of the **WiFi interface** might not have been completed correctly (e.g. interruption of the Wi-Fi signal). The application will notify when a problem has occurred during the configuration of the Wi-Fi interface.














































- switch the Wi-Fi interface off and then on again
- run the full reset procedure of the Wi-Fi interface (refer to the relative quick guide)
- restart the **MyNice Pro** application on the mobile device
- access the main menu and select **"WiFi interface"**

7.1 PRO-VIEW

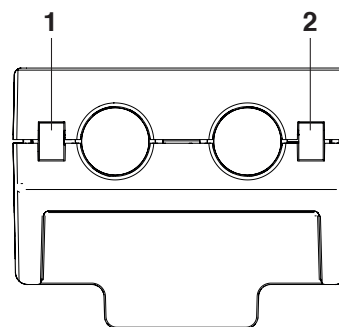


1. Power status LED (normally green)
2. Wi-Fi status LED (normally orange; green if connected to the app)
3. Radio status / T4 bus LED (normally off)























LED	DESCRIPTION
  	Pro-View off (all LEDs off)
  	Pro-View on, not configured (Wi-Fi LED flashing green)
  	Pro-View not configured, after 30 minutes of inactivity (power LED lit green)
  	Pro-View configured (Wi-Fi LED orange)
  	MyNice Pro connected to Pro-View and exchange of data (Wi-Fi LED lit green)
  	MyNice Pro connected to Pro-View, with T4 Bus or radio activity (Wi-Fi LED lit green, activity LED flashing green)
  	Pro-View configured, with T4 Bus or radio activity (Wi-Fi LED lit red, activity LED flashing green)
  	Battery or system anomaly (power LED lit red)
  	Wi-Fi module anomaly (Wi-Fi LED lit red)
  	Accessory configuration error (Wi-Fi LED flashing red)
  	Internal radio module anomaly or defective connections with interfaces (radio status / T4 bus LED lit red)
  	Full reset (all LEDs flashing red)
<p>  LED off;  LED lit green;  LED lit red;  LED lit orange;  LED flashing green;  LED flashing red;  button </p>	

 Refer to the Pro-View quick guide for the details.

7.2 BIDI-WIFI




1. Power LED (normally green)
2. Data connection LED (normally orange; green if connected to the app)

LED	DESCRIPTION
 	BiDi-WiFi off (all LEDs off)
 	BiDi-WiFi not configured (power LED lit green, data connection LED flashing green)
 	BiDi-WiFi configured (power LED lit green, data connection LED lit orange)
 	BiDi-WiFi configured and connected with MyNice Pro (power LED lit green, data connection LED lit green)
 	System anomaly (power LED lit red)
 	Wi-Fi module anomaly (data connection LED lit red)
 	Accessory configuration error (data connection LED flashing red)
<p>  LED off;  LED lit green;  LED flashing green;  LED flashing red;  LED lit red;  status LED irrelevant (it can be lit or off)  LED lit orange;  button </p>	

 Refer to the BiDi-WiFi quick guide for the details.

7.3 WI-FI CONTROL UNIT

Owing to the complexity of the control units and the differences between them, we suggest consulting the relative manual.

 The manuals of the Wi-Fi control units can be downloaded by accessing the website "www.niceforyou.com" under the "Support" section.

NOTES



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